How to use Reservation Inquiry

2. Reservation Inquiry – Input Screen
3. Reservation Inquiry Response
4. Reservation Details
5. Where to Get Help and Support
A Reservation Inquiry allows you to view the details of your reservations.

A Reservation Inquiry can be performed by either:
1. Searching by Equipment Ids, Booking Numbers or Reservation Numbers
2. Searching by Parameter

![Reservation Inquiry Input Screen](image-url)
The Reservation Inquiry response will display all the reservations that match the criteria based on the input provided.

To view the details of a Reservation, click on the RV Number.

<table>
<thead>
<tr>
<th>RV Number</th>
<th>Booking Number</th>
<th>Shipper</th>
<th>Equipment Id</th>
<th>Type</th>
<th>Origin</th>
<th>Destination</th>
<th>Confirmed Cutoff</th>
<th>Wait List Cutoff</th>
<th>Status</th>
<th>Links</th>
</tr>
</thead>
<tbody>
<tr>
<td>RV80013944</td>
<td></td>
<td>SOBEYS CAPITAL INC</td>
<td>53FT Dry</td>
<td>Container</td>
<td>Brampton Intermodal Terminal, ON</td>
<td>Vancouver Intermodal Terminal, BC</td>
<td>2011-08-12 22:00</td>
<td></td>
<td>Active</td>
<td></td>
</tr>
</tbody>
</table>
Reservation Details

The Reservation Details screen displays all the information for the specified reservation.

From this screen, you can modify or cancel reservations as needed, or simply view the details.

Reservation Display

Reservation Detail - RV60013944

<table>
<thead>
<tr>
<th>Confirmed</th>
<th>Origin</th>
<th>Destination</th>
<th>Ingate Cutoff</th>
<th>Availability Date/Time</th>
<th>Status</th>
<th>Status Date</th>
<th>Shipper</th>
<th>Requestor</th>
<th>Requestor Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Brampton Intermodal Terminal, ON</td>
<td>Vancouver Intermodal Terminal, BC</td>
<td>2011-08-12 22:00</td>
<td>2011-08-16 07:00</td>
<td>Active</td>
<td>2011-08-10 13:51</td>
<td>ABC COMPANY</td>
<td>ABC COMPANY</td>
<td>John Doe</td>
</tr>
</tbody>
</table>

Wait List

<table>
<thead>
<tr>
<th>Origin</th>
<th>Destination</th>
<th>Ingate Cutoff</th>
<th>Availability Date/Time</th>
<th>Status</th>
<th>Status Date</th>
<th>Requestor</th>
<th>Requestor Contact</th>
</tr>
</thead>
</table>

Modify | Cancel Reservation | Cancel Waitlist Only | Return to Reservation Response
Where to Get Help and Support

To view detailed information on using Reservation Inquiry click on the Help button that appears in the upper right-hand corner of each Reservation Inquiry page.

For support, please contact the IMX Reservations group at 1-866-851-7837 or email us at imx-osm@cn.ca